

Warranty Letter

SENTA ENERGY CO., LTD (SENTA) guarantees the solar modules we design and product are in line with long-term use requirements, so we offer following limited warranty.

1. Limited production warranty

SENTA guarantee Solar module quality defects due to material and production processes will not occur in the condition of normal installation, use and maintenance. If the quality defects due to material or production processes occur on our Solar module within 10 years from the delivery date of Solar module, SENTA will repair or change them after the compensating condition confirmed, exact manner will be decided by SENTA.

2. Limited power warranty

2.1 SENTA guarantee that if any solar module power which is measured under the standard test condition (1,000W/m², Am 1.5, Cell Temperature 25°C) is lower than 90% power rating within 10 years from the date of delivery, and the decay of these power levels is confirmed by the assembly material or the manufacturing process, as determined by SENTA test, SENTA will repair or replacement of these modules, or provide additional modules to make up the loss of output power, the exact manner is decided by SENTA.

2.2 SENTA guarantee that if any solar module power which is measured under the standard test condition (1,000W/m², Am 1.5, Cell Temperature 25°C) is lower than 80% power rating within 25 years from the date of delivery, and The decay of these power levels is confirmed by the assembly material or the manufacturing process, as determined by SENTA test, SENTA will repair or replacement of these modules, or provide additional modules to make up the loss of output power, the exact manner is decided by SENTA.

The guarantee shall apply only within the aforesaid time limit.

3. Disclaimer

3.1 In any case, all claims for quality defects must be within the warranty period.

3.2 If the damage to the Solar module is caused by below, above mentioned “Limited production warranty” and “Limited power warranty” are not applicable.

- (1) Negligence in storage, transportation or handling.
- (2) The Solar modules are faulty operated, used incorrectly or subject to accidents.
- (3) Self-modifying, improperly installed or used.
- (4) Damages caused by repairs or modifications by any unauthorized personnel by SENTA in any way.
- (5) Damage caused by external influences, for example defective system design, configuration, structure drawing or installation plan, quality defects exist in component parts that are connected to Solar module (such as wiring, inverters, etc.), or there is dirty on the front glass, or pollution or damage caused by smoke, salt, acid rain and so on.
- (6) Damage caused by use on moving objects (e.g. automobiles, ships, etc.)
- (7) Damage due to forces of nature, force major or reasons outside the SENTA’s control, such as earthquakes, typhoons, tornadoes, volcanic eruptions, floods, lightning, heavy snow, wars, etc.
- (8) Unknown industrial technical defects on delivery.

3.3 If the serial number of Solar modules has been changed, moved or illegible, it will no longer have the appropriate warranty.

3.4 The limited warranty doesn’t cover the appropriate return Solar module and reshipment cost, customs clearance fees due to repair or replacement of modules.

3.5 SENTA is only responsible for the direct loss of Solar module, without any responsibility for any occasional, incidental, consequential, indirect and punitive loss and/or damage.

3.6 The limited warranty does not apply to special and substandard Solar module.

4. Other Terms

If the model of Solar module of the complaint are no longer produced during the complaint period, SENTA have the right to provide other sizes, types, colors and/or different rated power solar module. The repair, replacement or provide additional Solar module does not lead to the renewal or

extension of the warranty period, the guarantee period of the Solar module shall be carried out in accordance with the foregoing provisions. The replacement modules are owned by SENTA.

5. Range

The above warranty supersedes and excludes any other express or implied warranty, include but not limited to guarantees under the relevant commercial laws and guarantees for the suitability of a product for a particular purpose, as well as any other duties and responsibilities of SENTA, unless otherwise guaranteed in writing by SENTA, the relevant guaranty, obligations and liabilities under this warranty shall be expressly guaranteed.

6. Severability

Any part or term of this limited warranty is deemed invalid and shall be void or cannot be applied or such part or term applicable to some person or situation is found to be invalid or unenforceable, such determination shall not affect the validity of any other part or clause of this warranty or the applicability of this warranty. The other part or term of this warranty or the applicability of this warranty remain independent and valid.

7. Claim indemnity

If the customer complaints that it's scope completely reasonable and belongs to this Guaranty within, it should immediately send or send mail in writing to notify SENTA, with the relevant module defects evidence, the relevant serial number information and copy of sales invoice of SENTA. The solar module will not accept without written notice.

8. Dispute

If there is any objection to any warranty, a final decision shall be made through such a proposal by a first-class international inspection institution, such as the German Cologne's TUV inspection

institution. The expenses incurred shall be borne by the losing party. Any dispute arising out of this limited warranty or in any form relating to this limited warranty shall be submitted to SENTA within one year after the cause of the dispute, and shall not be accepted for more than one year.

9. Period of validity

This warranty applies to the delivery solar modules from January 1st, 2019 to December 31st, 2019.

THIS LIMITED WARRANTY APPLIES TO CHINESE LAW.

ALL RIGHTS TO INTERPRET THIS WARRANTY ARE OWNED BY SENTA ENERGY CO., LTD.

SENTA ENERGY CO., LTD

1st. Jan., 2019